

<u>International Student Arrival Guide</u>

Keeping Safe During COVID-19



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International Education Department Contact Information



Maple Ridge – Pitt Meadows International Education Office

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Maple Ridge, BC, V2X9A6 Website: www.inted.sd42.ca

Afterhours emergencies (Police or Medical) call 604.345.9802

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Introduction

As you can certainly appreciate, this year we need to alter our travel and arrival protocols.

Please take some time to review the information in this package. By not following this protocol, students may be denied entry into the country. Government authorities may also fine students for non-compliance in certain situations.

Our top priority is the health and safety of our students, host families, schools and communities. We are obligated to follow the regulations and recommendations of the Canada and provincial governments, and the local public health authority

At the end of the document is the **COVID-19 Travel and Arrival Protocols** form. This document must be signed and sent to intedtravel@sd42.ca





Definitions

Below you will find COVID-19 vocabulary. Please become familiar with these terms.

Social/Physical Distancing

Keep at least 2 meters between you and others. Avoid crowded spaces and places.

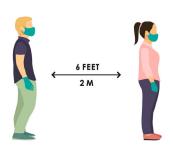
Self-Isolation and Quarantine

Stay in a place in isolation to prevent exposing others or yourself to COVID-19.

Self-Monitoring

Check your health for possible symptoms of COVID-19.

Social Distance









Pre-Departure

Communication and Relationship Building

Contact your host family to know each other. A video chat using Zoom or Skype is a good way. Remember to exchange emails and cell phone numbers with your host family and the enter the International Education office number into your cell phone.



Medical Check / Testing

Students must obtain a negative PCR COVID-19 test within 72 hours before departure. If you do not have a negative result you will not be allowed to board the plane to come to Canada.



Packing

Include the following in your carry-on bag:

Passport, Study Permit or Letter (if you have one), Custodianship Documents, Letter of Acceptance, Host Family Profile with contact in-formation, change of clothes and some snacks.







ArriveCAN App

The ArriveCAN app is available for iPhone and Android and can be downloaded from the App Store or Google Play. This app must be setup before you arrive in Canada.

Guide for ArriveCAN v2.15.18 Mobile App for International Students

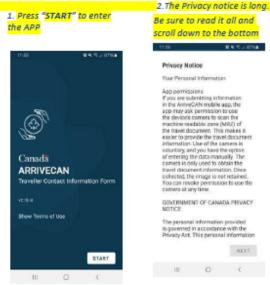
Here is a step-by-step guide for the updated ArriveCAN v2.15.18 mobile App that all people entering Canada from abroad must complete. Please enter your own information when filling it out on your phone. It must be completed within 48 hours

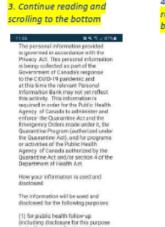
before arriving in Canada. **Tip** Sur Name = Family Name & First Name = Given Name The day after you arrive in Canada, all travellers, whether you the APP travel by air, land or marine, must use ArriveCAN to: confirm that you've arrived the address you provided foryour quarantine or isolation location complete daily COVID-19 symptom selfassessments until the completion of your quarantine period or until you report symptoms

Government of Canada officials will call you to ensure that you're complying with your mandatory quarantine or isolation. You must answer calls from 1-855-906-5585 and answer all questions truthfully to demonstrate your compliance with the law. You may also receive a visit from a designated screening officer to confirm your compliance with the quarantine or isolation order.

If you are having technical issues with your ArriveCAN App: call 1-833-283-7403 (toll-free from inside Canada) or 1-613-954-8485 if you are outside Canada1

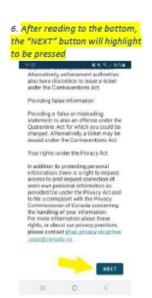
1:https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html







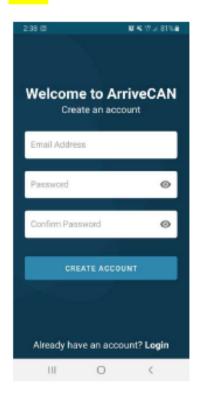




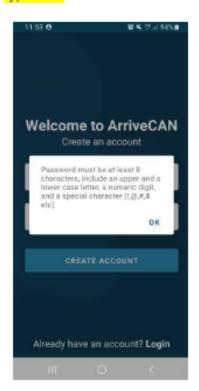
NEXT

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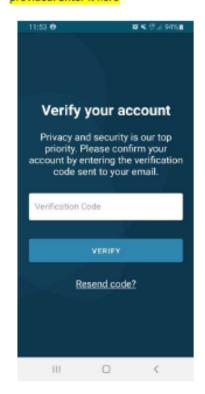
7. Next you need to create an account



8. Be sure to make the correct style of password



9. You will be sent a Verification Code to the email address that you provided. Enter it here



10. Press "NEXT / Forward arrow"



Let's get started

This tool is used to facilitate the collection of information needed to administer and enforce legislation to help contain COVID-19 and keep Canadians safe and healthy. You will only need to fill this out once per household.



11. Press "NEXT / Forward arrow"



Finish as you go

The app works in airplane mode and allows you to save your information to submit at a later time.



12. Press "NEXT / Forward arrow"

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Submit your form

To submit your form, you will need to enter your travel information, along with answering our COVID-19 self assessment questionnaire.





13. For nearly all students, you will be entering by air. Click on Entry by Air

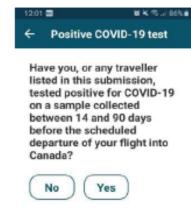


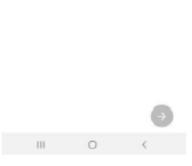
Important travel information

The Government of Canada has put in place an Emergency Order under the Quarantine Act that applies to all travelers arriving in Canada in order to slow the introduction and spread of COVID-19 in Canada.



 Select "No" unless you have tested positive in the stated time frame. Press forward arrow



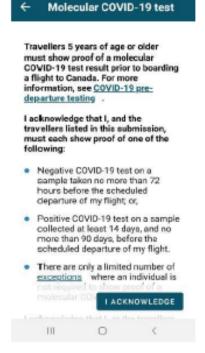


14. Read carefully. It is stating that you acknowledge this important Covid testing and auarantine information

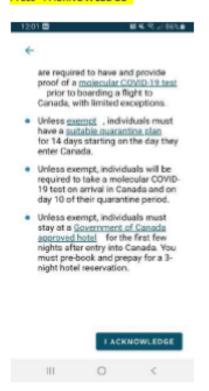


17. Information to read and understand about the pre-departure Covid-19 testing quidelines

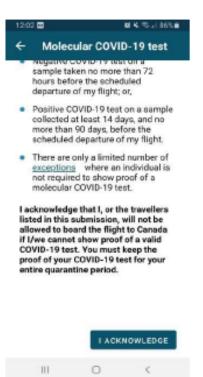
111



15. Read to the bottom and then Press "I ACKNOWLEDGE"



18. Read to the bottom of the predeparture test information and press "I ACKNOWLEDGE"

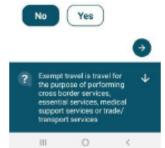




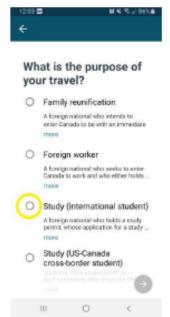
19. Select "No" and press the forward arrow



Your exempt travel status will be evaluated at the border by a Border Services Officer. This is for information collection purposes only and is in no way designating this travel as exempt



20. Select "Study (international student)" and press the Forward Arrow



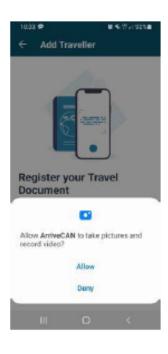
21. Enter your flight
information. You will select the
Airport, Airline, and Date of
Arrival from a drop-down list.
You can enter the flight number
manually



22. Select Passport



23. You can allow the App to take pictures in order to easily upload your Passport



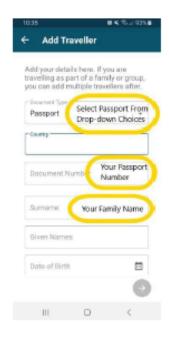
24. You can scan your Passport right on the App



25. If you have trouble scanning your Passport, you can enter it manually

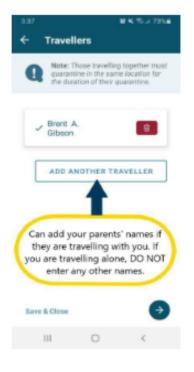


26. Enter your information and press Forward Arrow

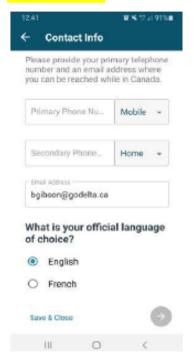




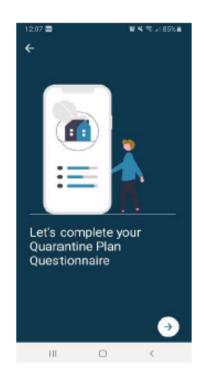
27. You can add other family members IF you are travelling together. If you are travelling alone, press Forward Arrow



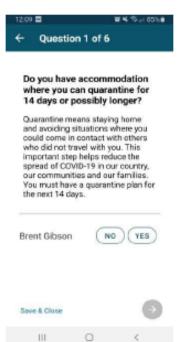
28. Enter the phone number of your homestay. Enter your cellphone number if you have a Canadian number. Enter your personal email address and select English or French as the language you want to use. Press Forward Arrow



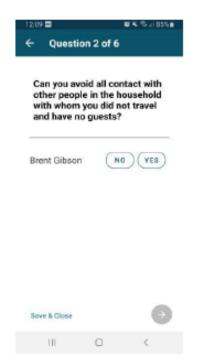
29. The beginning of the Quarantine Plan Questionnaire. Press Forward Arrow to start



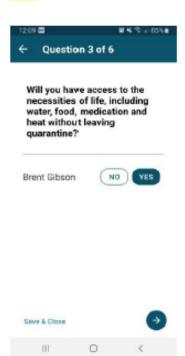
30. Select, "YES" and press Forward Arrow



31. Select "YES" and press Forward Arrow



32. Select "YES" and press Forward Arrow

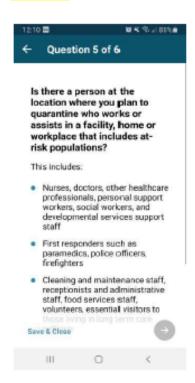


33. Select "NO" unless you have been instructed otherwise and have an accompanying explanation letter from Maple Ridge- Pitt Meadows School District International Programs. Press Forward

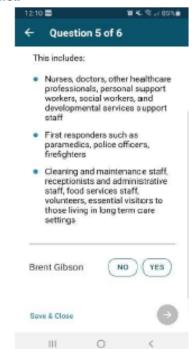
Arrow



34. Read and scroll to the bottom of the question



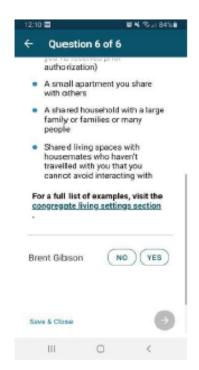
35. Select "NO" unless you have been instructed otherwise and have an accompanying explanation letter from Maple Ridge - Pitt Meadows School District International Programs. Press Forward Arrow



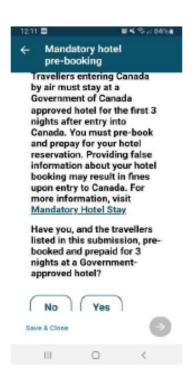
36. Read and scroll to the bottom of the question



37. Select "NO" and press Forward Arrow

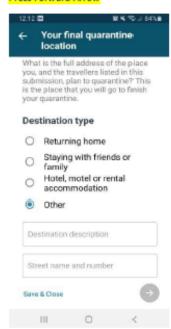


38. Select "No" and press Forward Arrow

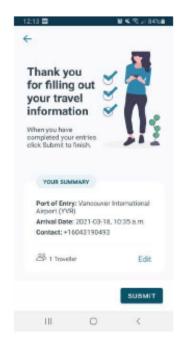




38. Select, "Other" from the list of
DestinationTypes. Then type, "Homestay
Family" in the Destination Description
section and enter yourhomestay family's
address including city and postal code.
Press Forward Arrow



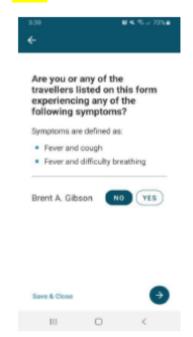
42. Press "SUBMIT" and remember to check your email, this App and answer any phone calls as they will contact you to follow up after entering Canada



39. The beginning of the Self-Assessment. Press Forward Arrow to



40.Select "NO" and press Forward Arrow



The day after you arrive in Canada, all travellers, whether you travel by air, land or marine, must use ArriveCAN to:

- confirm that you've arrived the address you provided foryour quarantine or isolation location
- complete daily COVID-19 symptom selfassessments until the completion of your quarantine period or until you report symptoms

Government of Canada officials will call you to ensure that you're complying with your mandatory quarantine or isolation. You must answer calls from 1-855-906-5585 and answer all questions truthfully to demonstrate your compliance with the law. You may also receive a visit from a designated screening officer to confirm your compliance with the quarantine or isolation order.

If you are having technical issues with your ArriveCAN App: call 1-833-283-7403 (toll-free from inside Canada) or 1-613-954-8485 if you are outside Canada¹

1: https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html

Maple Ridge International Education Emergency # +1.604.345.9802

Thank you to SD#37 for this guide



Airport/Flight: Best Practices

Wearing a Mask/Hand Washing

Remember to wear a mask at all times. Wash your hands before you board the airplane.



Practice Social Distancing

It is important to try to keep your distance from other people. You should try and keep at least 2 meters from other people.



Keeping Safe

Keep your cell phone charged in case you need to contact your host family. Bring some snacks in your carry on bag because the restaurants in the airport may not be open. When you get to your airplane seat remember to wipe down your area.







Arriving in Canada

You finally made it! We are sure you are excited to begin your authentic Canadian experience in Maple Ridge — Pitt Meadows.

Have the following documents ready for when you go through immigration:

- 1) Text your host family when you land
- 2) Have a copy of your host family profile
- 3) Very important—Don't forget to get your Study Permit if you need one!
- 4) You may receive another COVID-19 test at the airport or you might be given a test to take when you get to your host family's home.
- 5) Meet your host family at the spot you decided with them









Self Isolation/Quarantine

Government Rules and Communication

You made it through the airport and now are heading to your new home! In British Columbia everyone has worked hard to keep COVID-19 manageable. We did this by following some important rules from the government. If you are told by immigration to self-isolate when you arrive in Canada you should stay in your room and avoid direct contact with your host family and others.

The governments of Canada and British
Columbia want to make sure all new arrivals to
Canada are safe and healthy. To do this they
will call you or your host family to make sure you
are self-isolating and following the law. You must
be prepared to answer call from

1-855-906-5585 or 613-221-3100.









Student Responsibilities

To keep you and your host family safe while you are self-isolating, it is important that you stay in your room. You are able to leave your room to go to the bathroom.

Remember to keep your room clean and practice good hygiene. Some examples are washing your hands often, showering everyday, cleaning the bathroom after using it, covering your mouth and nose with your elbow when you cough and sneeze and keeping your room clean.

What To Do During Self-Isolation

Stay Connected

Contact your friends and family when you are self isolating. Check with your host family to make sure you have access to wi-fi. It is important to check your email regularly because your school might try to contact you.

Monitor your Mental Health

Being in a new country is exciting but being in self-isolation may be challenging. Communicate with your host family regularly and let them know how you are feeling. We are all here to support you!



Physical Health

Staying active during self isolation! This is a great opportunity for you to try a new exercise routine, such as yoga. It is important to make sure you establish a healthy routine as quickly as possible. Try to go to bed at a reasonable hour and don't stay up all night.





Resources

Tips for Proper Hand-Washing:

https://bc.thrive.health/covid19app/resources/58c360e2-ad98-47f3-bcf9-2c162c96a626?from=/home

Tips for Cleaning and Disinfecting

http://www.bccdc.ca/health-info/diseases-conditions/covid-19/prevention-risks/cleaning-and-disinfecting

-provincial-health-officer/covid-19/covid-19-pho-guidance-k-12-schools.pdf









COVID-19 Travel and Arrival Protocol

We look forward to welcoming you to the Maple Ridge-Pitt Meadows International Program. We must ensure the health and safety of our students and host families. The following document will outline the expectations of government and health authorities. Students must abide by these expectations to participate in the program.

This document must be signed and email to inteddocuments@sd42.ca

	ational Education Office (8 AM to 4 PM) (604) 466-6555 ext. 3 ational Education Emergency Phone (24hr) (604) 345-9802
Pre-De	eparture:
	Contact host family and discuss expectations, make sure they have a current photo of you
	Provide arrival information and exchange contact information (cell, email)
	Download the <u>ArriveCAN App</u> (iOS and Android) and enter your flight information within 72 of your departure from your home country
	Read Daily Self-Monitoring form for COVID-19
	Pack 60 disposable face masks OR 30 disposable and 1 cloth face mask, one large bottle of hand sanitizer, one box of nitrile gloves, thermometer
	In carry on, pack the following: O Passport and Study Permit/Confirmation document O Custodianship documents and Letter of Acceptance O Host family profile and contact information O Copy of this document signed by yourself and your parents O Printed self-isolation plan form O 2 masks, travel-sized hand-sanitizer, disinfecting wipes.
	You must get a PCR COVID-19 test with a negative result within 72 hours of your departure to Canada
Airpor	DITT MEADOWS
	Wear mask and gloves
	Wash hands frequently and use hand sanitizer
	Practice social distancing and touch as few surfaces as possible
	Sanitize your personal space and minimize washroom trips
	Keep cell phone charged
	Bring your own food and refillable water bottle
<u>Arriva</u>	l in Canada:
	Contact host family and confirm pick up point
	Upon arrival you will have a COVID-19 test or a take home test.

☐ Have all documents ready to proceed through immigration. **Do not forget your study permit**

☐ Load your own luggage into the car and sit in back seat if possible





<u>In Homestay – Self-Isolation:</u>

	avoiding contact with othe	If-isolate for a period of time – this rs. (If you are not required to isol t communicate with our office pri	ate the CBSA age	nt at the airport will
	When you arrive to your ho	ost family's home immediately rer st family to wash for you.	move your travel c	lothes and place them
	Your homestay family will provide you with foods, clean linens, a comfortable room and internet access			
	Keep your room well ventil	ated and clean – open your windo	ow to allow air circ	ulation
	Practice good hygiene and use a separate bathroom if possible			
	Clean the bathroom after every use			
	Stay connected with friend	s and family by phone or internet		
	Monitor your physical and mental well-being. If you are not feeling well, let your host family know.			
	Empty garbage frequently, wash hands after			
	Follow your host family's advice to wash clothes / do laundry			
	Keep personal items separ	ate from those belonging to other	rs	
	Ask for help from your hos	t family or homestay coordinator i	if you need it!	
read, understand and agree to comply with the expectations listed in this document. I understand if I do not follow these expectations, I risk being dismissed from the program. Students and parents are responsible for any fines incurred due to breach of the Quarantine Act and regulations from the Government of British Columbia.				
Stude	ent – Legal Name (Print)			
Stude	ent Signature		Date:	
Full N	lame (Print)	MEAI		
Signa			Date:	
	ture ER	ALIONALI	PROG	RAM
Relat	ionship	☐ Mother ☐ Father ☐ Legal Cu	stodian 🗆 Other	(please specify)
Relat	HHEKNA	☐ Mother ☐ Father ☐ Legal Cu	stodian □ Other	(please specify)
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	ionship lame (Print)	☐ Mother ☐ Father ☐ Legal Cu	stodian Other	(please specify)